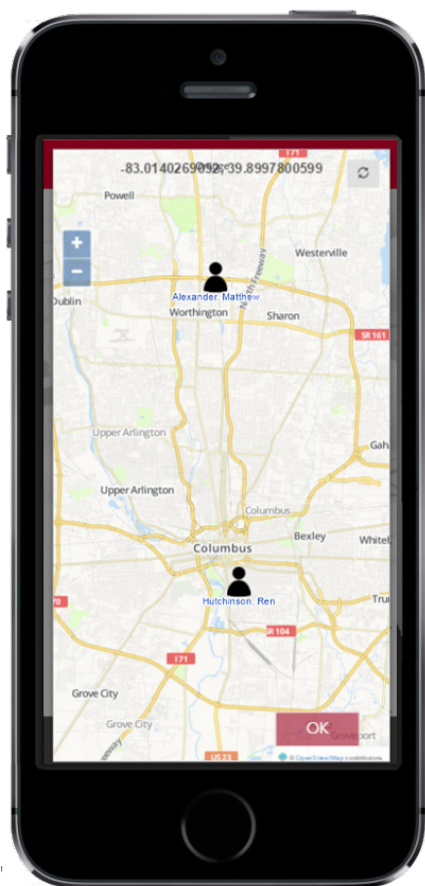


RESPOND.  
RESTORE.  
REPORT.

arcos<sup>®</sup>  
Location Services

## EXPEDITE RESTORATION AND INCREASE SITUATIONAL AWARENESS WITH MOBILE LOCATION SERVICES

When utilities respond to daily trouble callouts or a storm event, crew safety and efficiency are critical to timely service restoration. ARCOS Location Services provides supervisors and operations personnel using the ARCOS Mobile and Callout or Crew Manager products to view crew locations on a map in real-time. This geospatial capability makes it quick and easy for utility operations and emergency personnel to coordinate with crews working a callout or other emergency event through improved situational awareness as conditions change. This location services mapping feature is available to all utility personnel with access to the ARCOS Mobile app and ARCOS web browser interface.



Leveraging the ARCOS Mobile app and a newly upgraded, high performance mapping technology, ARCOS Location Services is integrated with ARCOS Callout, Crew Manager and Mobile to provide instant information on internal resources that are responding to an event. Having visual access to accurate crew locations at your fingertips allows work to start sooner and can greatly increase situational awareness and safety of your crews.

### WHY ARCOS LOCATION SERVICES?

#### SAFETY

Know real-time crew location to ensure crews are working safely

#### SITUATIONAL AWARENESS

Instantly understand where your crews are real-time and make important logistics decisions during an event

#### EFFICIENT WORK PRACTICES

Accurately determine estimated time of arrival to trouble locations

Find your employees  
instantly from your mobile

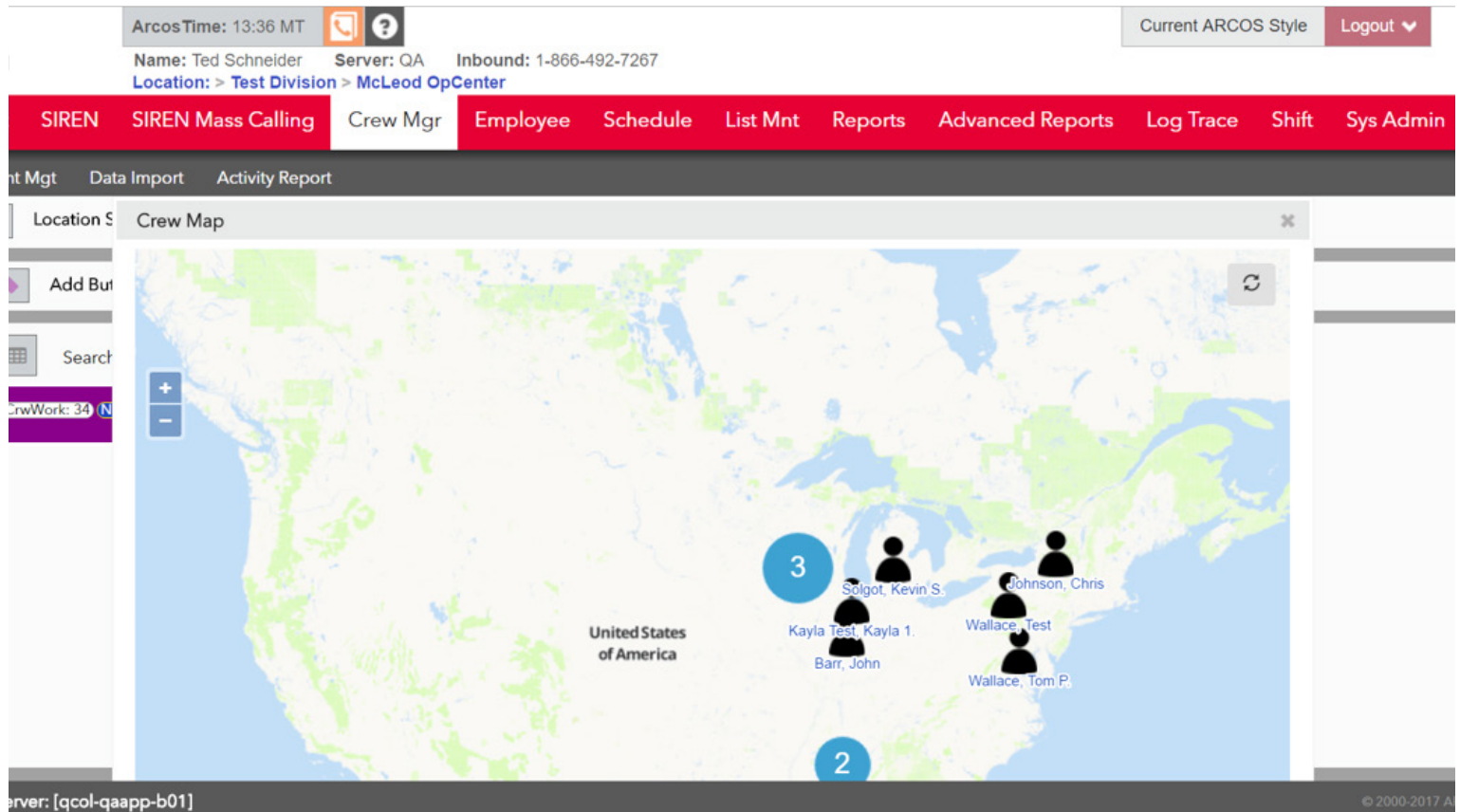
arcos<sup>®</sup>

SAMsix  
Technology

## FOR SUPERVISORS AND EMERGENCY MANAGEMENT PERSONNEL

ARCOS Location Services provides supervisors and emergency managers with an instant, bird's eye view of all responding field resources, which allows more efficient service restoration through improved organization and logistics management. There are many ways to view crews with ARCOS Location Services:

- By Crew – who is en-route to the jobsite, who has arrived?
- By Work Service Center or employee Location – where are my crews working right now?
- By Employees Working Callouts or an Emergency Event



The screenshot displays the ARCOS Location Services web application interface. At the top, it shows the user's name (Ted Schneider), server (QA), and inbound number (1-866-492-7267). The location is set to Test Division > McLeod OpCenter. A navigation menu includes options like SIREN, SIREN Mass Calling, Crew Mgr, Employee, Schedule, List Mnt, Reports, Advanced Reports, Log Trace, Shift, and Sys Admin. The main content area features a map of the United States with several crew locations marked by icons and labels: Solgot, Kevin S., Johnson, Chris, Kayla Test, Kayla 1., Barr, John, Wallace, Test, and Wallace, Tom P. A large blue circle with the number '3' is positioned over the central US, and a smaller blue circle with the number '2' is at the bottom. The interface also includes a search bar, a map zoom control, and a status bar at the bottom showing the server name [qcol-qaapp-b01] and a copyright notice © 2000-2017 A.

Access from your ARCOS Callout or Crew Manager application to obtain instant information on crew resources