

ARCOS Completes SOC 2 Audit

Columbus, Ohio – November 4, 2014 – ARCOS® LLC successfully completed its Service Organization Control (SOC) 2 Type II audit for the period October 1, 2013, through March 31, 2014. The six-month audit led to a certification, which ARCOS received in June 2014. The certification expires in June 2015.

“The SOC 2 Type II audit verifies that [ARCOS](#) is meeting or exceeding the standards we’re holding ourselves to with regard to the security, availability and confidentiality of our software platform and processes,” said Ted Schneider, chief technology officer for ARCOS.

The audit confirms for utility customers that ARCOS has put in place and is adhering to effective policies ranging from change-control and security of customer information to data-center access and software “up-time.”

Plante Moran, PLLC, a public accounting and consulting firm, conducted the independent SOC examination and evaluated and tested ARCOS’s internal operational controls and processes.

Prospective customers are among the typical users of a SOC 2 report, which evaluates a solution provider’s compliance controls. A SOC 2 examination replaces the defunct SAS 70 examination and represents that a third-party auditor has evaluated a service organization’s controls as they relate to the Trust Services Principles and Criteria.

By completing the SOC examination, ARCOS now has third-party verification of its significant control practices and operational procedures.

About ARCOS LLC

Twenty-four of the top 25 U.S. utilities rely on the ARCOS® Callout and Scheduling Suite. When the power goes out, a gas leak is reported or another emergency occurs, award-winning, SaaS-based ARCOS enterprise solutions instantaneously find, assemble and track repair crews, reducing outage interruptions and improving restoration time for electric, gas and power plant utilities. For more information, visit www.arcos-inc.com or call 614-396-5500.

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