arcos®
RESOURCE ASSIST

SECURE RESOURCES IN *MINUTES*, NOT HOURS

BY UTILIZING

🔍 BETTER VISIBILITY

When you've got dozens of contract crews onsite every day, it doesn't take a storm for you to realize that managing contractors is harder than it should be. Resource Assist gives both you and your contractor partners full visibility of resources requested, promised and on-site, regardless of where the resources came from and what site they're on. And, you both get a complete chronology of the requests, responses, acceptances and confirmations – to support reporting and invoice reconciliation.

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🔒 ONE SECURE SYSTEM FOR RESOURCES

Once a utility and external resources have a contract in place, both are able to simplify the process of working together. Searches may be made for resources on a geographic basis, by role or specific types of vehicles.

Once contractors register, both the utility and contractor can receive alerts via text, email or IVR message on requests and responses to speed up the process of getting resources placed. General requests can be made for blue sky events, and specific requests can be made for emergency events - using Resource Assist you can build the crews you need with requests by types and roles.

MAXIMIZE EFFICIENCY WITH RESOURCE ASSIST

Search for contractor resources
- Search by name, location or group
- Display contractor info in a list or on a map
- Select one or more contractors by name or using a predefined group

Request contractor resources quickly and easily
- Request availabilty to evaluate options - e.g. "I need 200 crews. How many can you give me?"
- Request resources to commit - e.g. "Send me 50 of your 3 man line crews and 25 of your 2 man pole crews"

View all contractor responses in the same format at the same time
- See all contractor rosters as resources are filled
- Access online or using **ARCOS** Mobile
- View in **ARCOS** Crew Manager with contractor updated badge details

Run reports for increased situational awareness
- View contractor resources in dashboards and reports
- Use Advanced Reporting to create custom dashboards and reports
- Reconcile invoices using internally generated supporting documentation

Advanced search and map search enables filtering by asset types, resource types, contractor name and geographic area.

KEY BENEFITS FOR UTILITIES

- Faster event response time - send requests to multiple contractors at once and receive reply notification
- Better, more informed decision making when securing resources for an event
- Improved tracking of all resource requests and type of resource in one application
- Easy comparison of resources on site versus those on the way via interactive dashboard

- Enhanced work summaries in a graphical view for better situational awareness
- Superior view of all resources by location, skills or type of job
- Faster release of resources in one simple application
- Informed decision making on future filling of resources based on a complete history of requests and responses for each contractor

Learn more about **ARCOS Resource Assist**, visit www.arcos-inc.com/resource-assist-for-utilities