arcos®

Mobilize and manage incidents in minutes, not hours

ARCOS Incident Manager is a cloud-based, mobile incident management solution designed for critical infrastructure companies. The faster you can mobilize emergency teams, the faster you can respond to any unplanned event. Whether you activate and respond using a corporate structure, an Incident Command Structure (ICS) or something in between, ARCOS Incident Manager can automate the process of structuring your teams and sharing communications for any type of incident, incident level or severity.

TAKE COMMAND WITH...

IMPROVED PLANNING AND PREPARATION

Plan ahead for any incident or event by creating flexible scenario templates to build out how you will organize teams and under what conditions. The planning template acts as your rulebook but can be modified prior to or even during an event. Planning before the storm or event ensures you can conduct exercises with ease and perfect performance for maximum efficiency.

FASTER MOBILIZATION AND MANAGEMENT OF EMERGENCY TEAMS

ARCOS Incident Manager relies on its built-in real-time coverage plans. Just like a callout is executed to fill shifts and mobilize your workforce, the system knows which employees can play which roles as well as who has the right skills for the job and places callouts to automatically fill the roles needed. As the roles are accepted via phone, text, email, mobile app or directly in the system, Incident Manager completes the org chart for your coverage plan so everyone has access until the close of the event.

IMMEDIATE VISIBILITY OF ALL RESOURCES AND COMMUNICATIONS

Pre-configured incident or scenario templates contain the exact instructions and documents each member needs so they can begin executing quickly. As members gather information, powerful document routing capabilities ensure that the right information gets to the right people at the right time reducing manual processes such as phone calls, emails and management of multiple documents. Check-In/Check-Out capabilities allow instant insight into what work is currently being done or has been completed.

ARCOS Incident Manager records all historical records, documents and activities during the incident providing powerful reporting for post-event review and drills.

EASY TO INTEGRATE WITH OTHER SYSTEMS

ARCOS' advanced API enables organizations to connect to HRMS, Learning Management applications and your other critical business systems to provide the information you need to secure the right resources and connect to your existing document management system. Fully integrated with the other ARCOS Resource Management solutions, organizations can utilize one familiar system for daily operations or unplanned events, which allows for reduced training and increased optimal resource utilization.

AN EXPANDABLE PLATFORM

ARCOS Incident Manager is just one solution of the ARCOS Resource Management Platform that helps organizations plan, respond, restore and report to both planned and unplanned incidents. One fully integrated platform enables organizations to expand the platform as they need to automate internal and external systems, electronically manage staff, crews, contractors or other external resources. Damage assessment, mobile inspections, mapping and visualization are available in the ARCOS' highly secure cloud-based environment that takes advantage of today's mobile technologies so resources can work anywhere, anytime.