

MOBILE CALLOUT CREATE QUICK START GUIDE

1. ACTIVATE THE FUNCTIONALITY IN SECURITY SETTINGS

- Sys Admin > Security > Modify
- Check the box in the Mobile section "Create Callout"

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•	SSO Conf	ig Secur	ity Locati	on Access	Device Types	Pager	Email/Alerts
		⊻ wa	orking - Assi	ignment			
	V	Messa	ge Admin				
ľ							
	Mobile	All	Clr				
	\checkmark	ARCOS	Nobile Acc	ess			
	V	Create C	allout				
	V	Callout I	RF Messag	e/Attachm	ent		
	\checkmark	Callout E	last Callou	t Option			
	\checkmark	Callout (Crew Reque	est			

 Once the security settings are saved, everyone with that security setting will have the ability to create a callout on the Mobile Application.



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2. LOGIN TO THE MOBILE APP

3. SELECT 'CALLOUT' FROM THE HOME MENU, THEN SELECT 'CREATE CALLOUT' FROM THE CALLOUT MENU

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Ca	llout	
	View Callouts	>
	Activate	>
	Create Callout	>
	Create Notification	>
	Working	>

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1. SELECT THE CALLOUT TYPE, THEN CLICK 'NEXT' AT THE BOTTOM OF THE MOBILE SCREEN



2. COMPLETE THE CALLOUT DETAILS SECTION WITH ANY OVERRIDES, THEN CLICK 'NEXT'



3. ADD SUB-CALLOUTS, SCROLL TO THE BOTTOM AND 'SAVE' WHEN DONE ADDING SUB-CALLOUTS, CLICK 'NEXT'



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CREATE A CALLOUT CONTINUED

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Class / Workgroup	
CaloutFiltariM	
Linkroll2	
Linkroll1	
vs_noMo_access	
KF Mobile Test	
CoreyMobileTest	
CoreySMSVertical	
Shwota_P	
Ian M Test Last	
rules test - delote	
Cole Test	
Rules test add	
IM CoFilter2	
Kevin Test Multi-Signon	
vs_admin	
ERENNEN TEST - CNRAIL - CALL 01	
ERENNEN TEST - CNRAIL - CALL 02	
ERENNEN TEST - CNRAIL - CALL 03	
Journeyman	
Sean	
Linoman	v
lan DynOverride	
	< Next

4. ENTER ANY MANUAL BYPASS OPTIONS. WHEN COMPLETE, PRESS 'SUBMIT' TO INITIATE THE CALLOUT AND CONFIRM







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THE CALLOUT IS CREATED

You are able to view your open callout on the Web Application or on the Mobile application with the 'View Callouts' menu option.

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	View Callouts	>
-	Activate	>
*	Create Callout	>
+	Create Notification	>
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Cal	lloute
Ca	iouts
	Travel Additional Assistance Needed - McLeod OpCenter 99/21/2020 Travel callest created by Soan McAuley for McLeod OpCenter on Mon 09/21/2020 09 22-48 MT
7884	Gas Service
	1400 Additional Assistance Needed - McLeod OpCenter
	Gas Service callout created by Kevin Crawford for McLood OpCenter on Fri 11/13/2020 13:31:32 US/Mountain
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