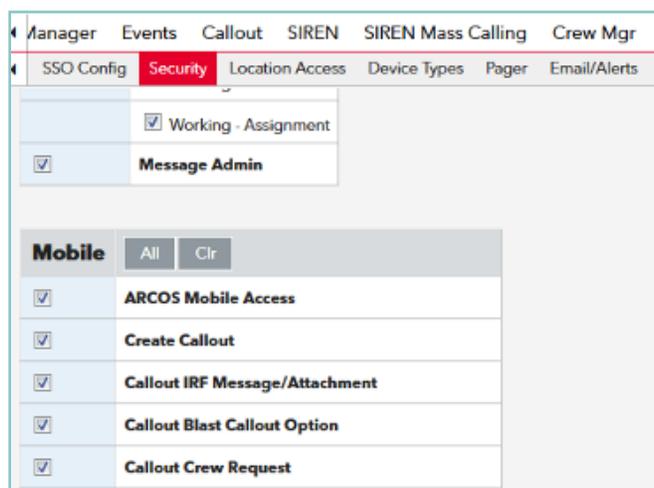




MOBILE CALLOUT CREATE QUICK START GUIDE

1. ACTIVATE THE FUNCTIONALITY IN SECURITY SETTINGS

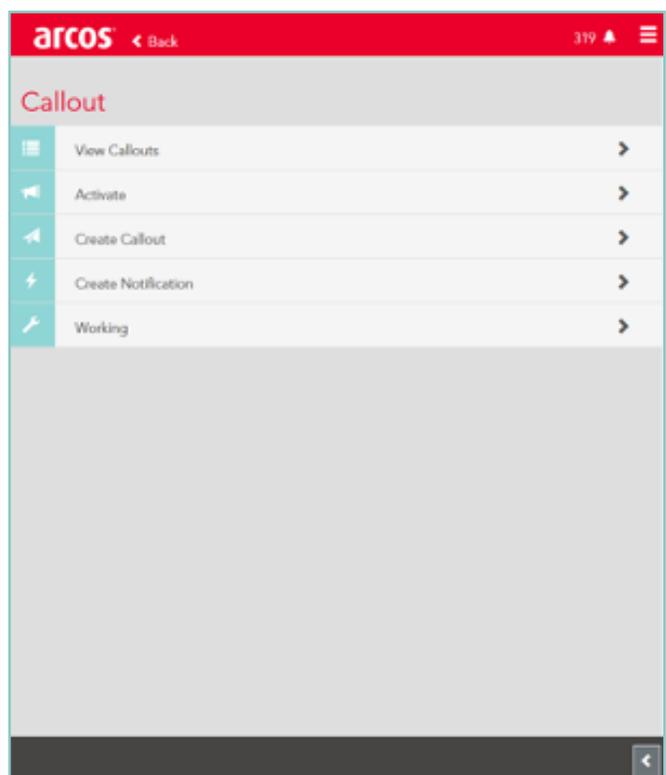
- Sys Admin > Security > Modify
- Check the box in the Mobile section "Create Callout"



- Once the security settings are saved, everyone with that security setting will have the ability to create a callout on the Mobile Application.

2. LOGIN TO THE MOBILE APP

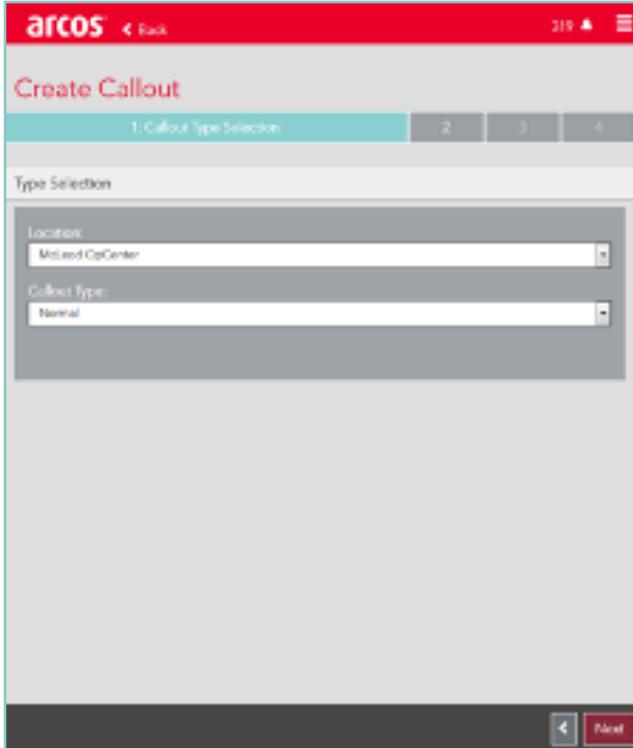
3. SELECT 'CALLOUT' FROM THE HOME MENU, THEN SELECT 'CREATE CALLOUT' FROM THE CALLOUT MENU



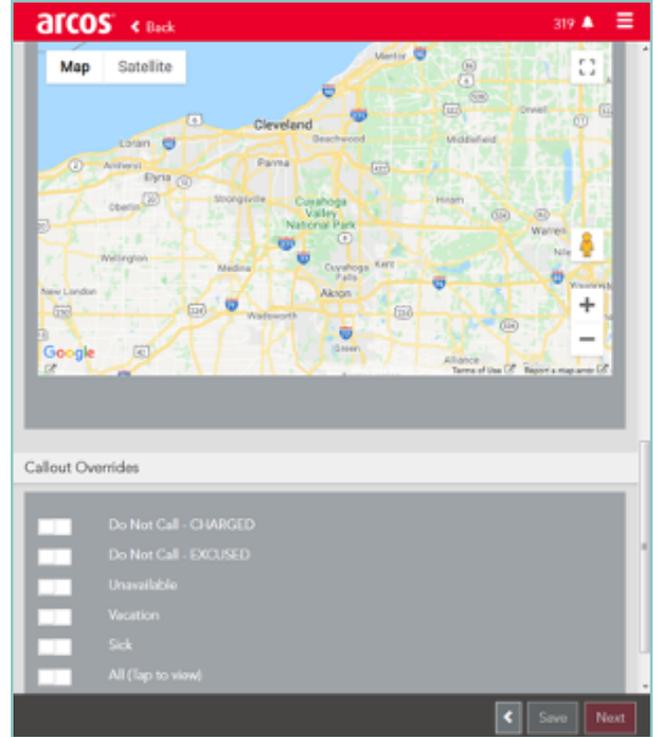
CREATE A CALLOUT

Creating a callout is a four-step process

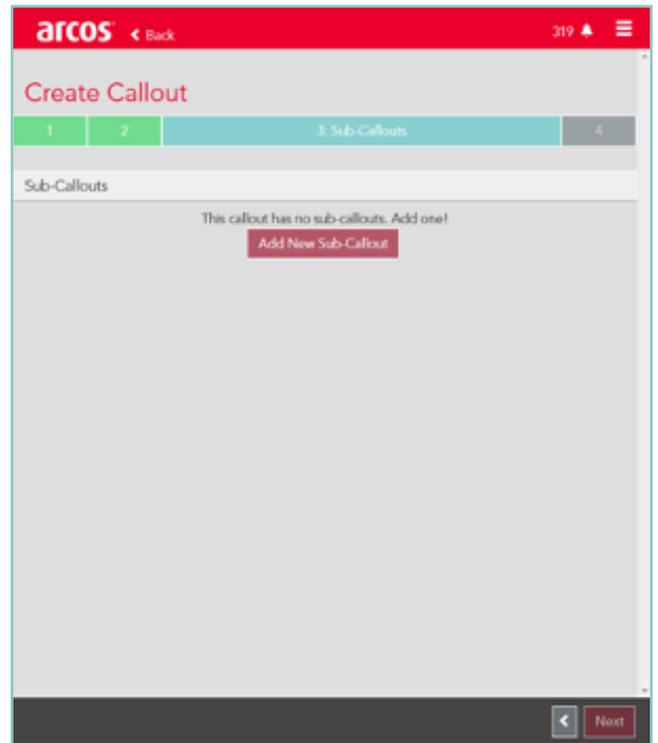
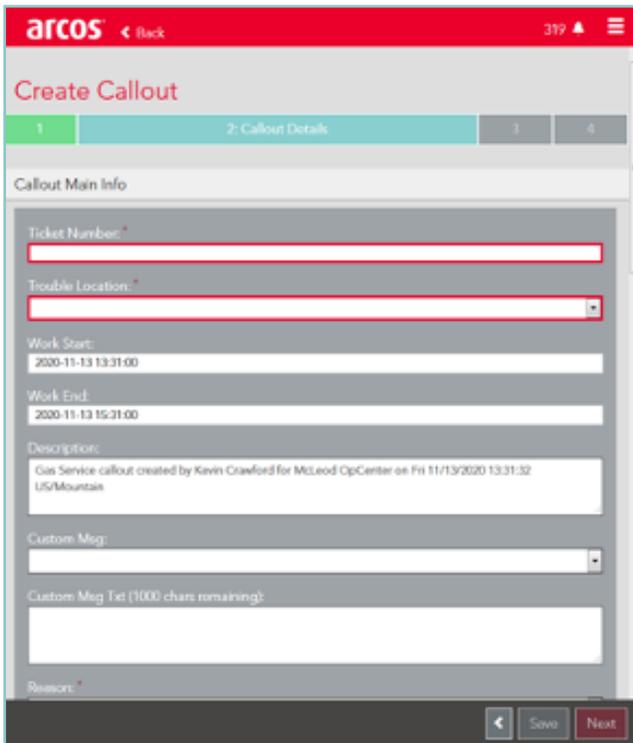
1. SELECT THE CALLOUT TYPE, THEN CLICK 'NEXT' AT THE BOTTOM OF THE MOBILE SCREEN



2. COMPLETE THE CALLOUT DETAILS SECTION WITH ANY OVERRIDES, THEN CLICK 'NEXT'



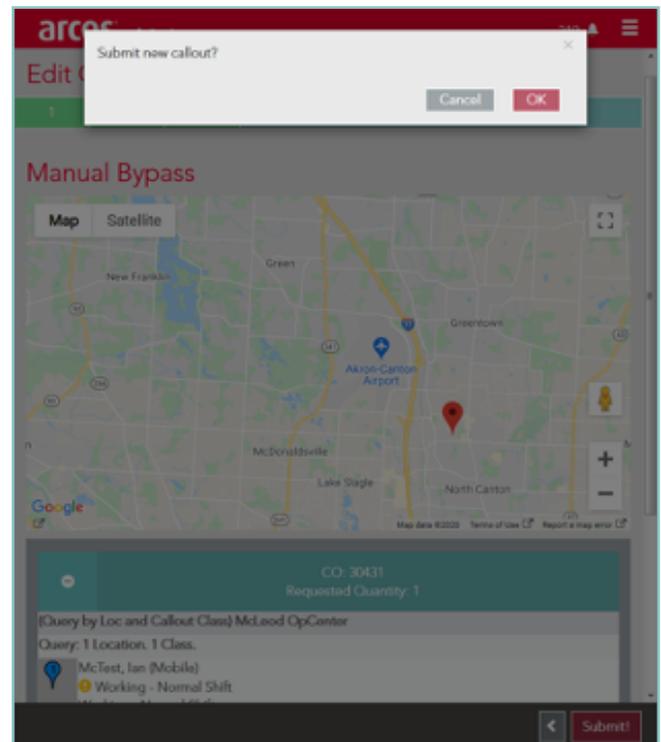
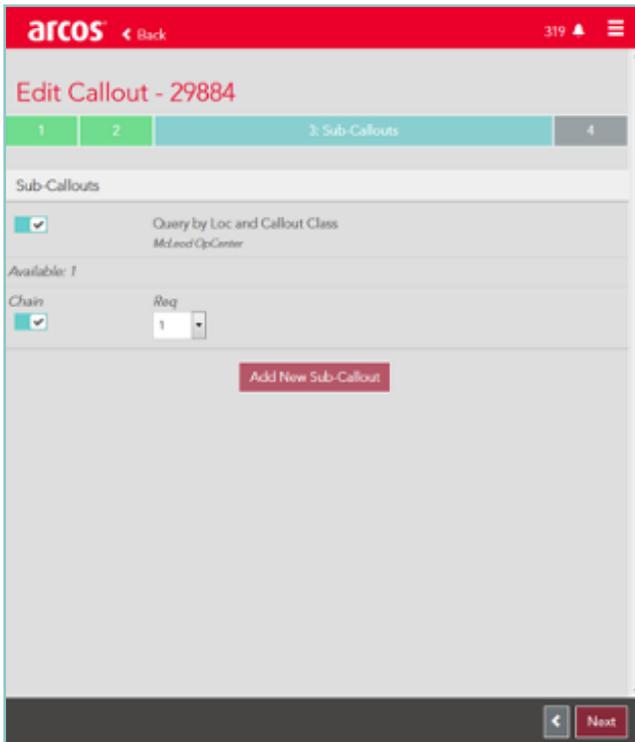
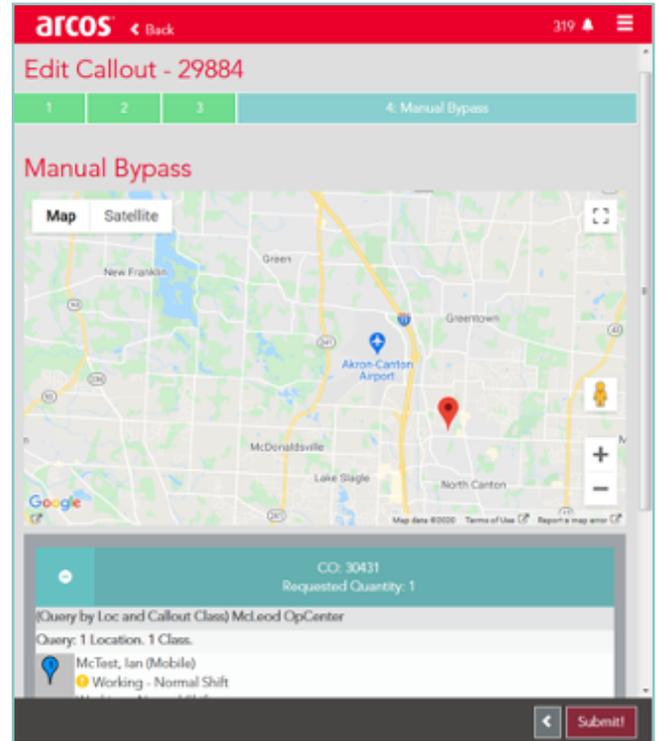
3. ADD SUB-CALLOUTS, SCROLL TO THE BOTTOM AND 'SAVE' WHEN DONE ADDING SUB-CALLOUTS, CLICK 'NEXT'



CREATE A CALLOUT CONTINUED



4. ENTER ANY MANUAL BYPASS OPTIONS. WHEN COMPLETE, PRESS 'SUBMIT' TO INITIATE THE CALLOUT AND CONFIRM



THE CALLOUT IS CREATED

You are able to view your open callout on the Web Application or on the Mobile application with the 'View Callouts' menu option.

