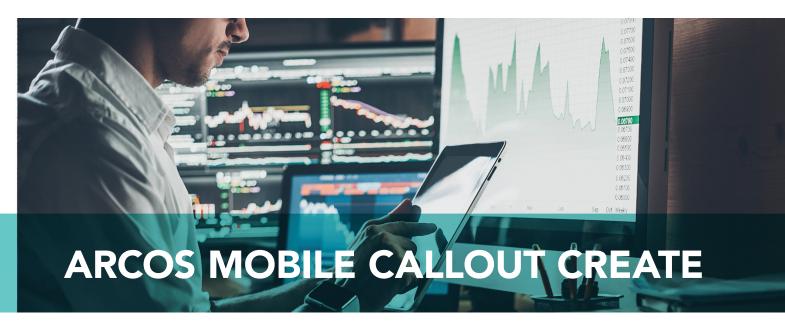# arcos®

ARCOS MOBILE CALLOUT CREATE

Complete work faster and increase productivity with the ability to launch a Callout from anywhere!

ARCOS Mobile Callout Create gives managers mobility and flexibility. Whether at home or in the field, there is no longer a need to be at your computer to create a callout during disasters, emergencies, events, or day to day operations. With ARCOS Mobile Callout Create, managers have the option to initiate callouts from anywhere using a smart device, enabling managers, supervisors, and field workers the freedom they need and deserve. With a push of a button, Managers and Supervisors can get their men and women into action no matter where they are to get the lights on faster.

CHALLENGE:
- ARCOS Automated Callout has no mobile initiation process making it hard for managers to be out of the office when emergencies hit

SOLUTION:
- ARCOS Mobile Callout Create allows managers to create callouts from anywhere using a smart device that has the ARCOS Mobile app installed
- ARCOS Mobile Callout Create automatically adheres to union rules across all areas implemented

RESULTS:
- ARCOS Mobile Callout Create saves money by reducing response time and increasing productivity
- Managers have better flexibility since callouts can now be initiated from anywhere

COVID-19
- Managers no longer need to be at an office computer to initiate a callout
- Managers can safely manage and create callouts while working remotely or off-duty
- ARCOS Mobile Callout Create keeps coworkers socially distanced by creating callouts they can respond to on a mobile device

ACTIVATING CALLOUT CREATE IN YOUR ARCOS APP
1. Activate the functionality in the security settings (Sys Admin -> Security -> Modify)
2. Check the box in the Mobile Section "Create Callout"
3. Login to the Mobile App
4. Access the Callout Menu and Select "Create Callout"

SUBMITTING A CALLOUT FROM ARCOS CALLOUT CREATE IS A SIMPLE FOUR-STEP PROCESS:
1. Select your Callout type
2. Enter your Callout details and parameters
3. Create any Sub-Callouts
4. Adjust any Manual Bypass settings and submit!

arcos®

ARCOS-INC.COM For more information about **ARCOS Resource Management Solutions** please contact info@arcos-inc.com 614-396-5500