



FAST, EASY, FREE ELECTRONIC ROSTER EXCHANGE

Roster exchange between contractors or mutual assistance partners has typically been manual through email, spreadsheets, and phone calls. Updates, reformatting, reconfirming and manually entering roster data in whatever system you use takes valuable time away from restoration efforts.

Using Resource Assist Lite, a free portal from ARCOS, requestors can request resources, and responders simply upload their spreadsheets to respond to requests.

Resource Assist Lite is available to all ARCOS customers, their contractors and mutual assistance partners.

WHY RESOURCE ASSIST LITE?

- Removes bottlenecks that build when rosters are exchanged via email between requesting and responding parties
- Allows utilities to work with any responder, defining which fields are important to the requester, and ensuring the requester gets the data they need in their preferred format
- Gives time back to fully licensed Resource Assist users, with the ability to directly import rosters into Crew Manager
- Gets resources to work faster by eliminating the manual processes surrounding trading crew rosters and the lack of interoperability standards for crews and equipment
- Work in one system to request resources or process inbound responses

FEATURES:

- Define your own template format including required and optional fields
- A simple three-step process for electronic roster submission
- Provide a painless, easy way for any contractor or mutual assistance partner to provide you with electronic rosters in the format you choose
- Receive roster data in Crew Manager for immediate visibility, where updated rosters will automatically update in Crew Manager as well
- Visibility into both incoming and outgoing roster requests, with sorting and filtering capabilities
- 100% web-based, including security protocols specific to critical infrastructure providers
- Fulfill requests faster by leveraging Crew Manager Data

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