



## **New ARCOS Mobile Plus app makes scheduling and callouts easy for utilities, airlines**

**COLUMBUS, Ohio -- July 28, 2022** – [ARCOS® LLC](#) has released the ARCOS Mobile Plus application, which is a new version of its ARCOS Mobile App, to give airline and utility workers and managers an even easier way to launch and accept callouts, view schedules and quickly check notifications about emergent work.

“ARCOS Mobile Plus offers the same great features and capabilities as the ARCOS Mobile App as well as intuitive navigation that makes the home screen a one-click hub for checking work schedules, accepting emergency callouts and triaging messages,” said Jason Singer, director of Resource Management Services for ARCOS. “Mobile Plus is about boosting speed, simplicity and safety for workers.”

When managers need resources immediately, minutes matter. So the software maker designed its new ARCOS Mobile Plus app to cut set-up time in half for new users and make it easier than ever for utility workers as well as airline flight crews to respond to calls tied to service interruptions.

The ARCOS Mobile Plus app connects utility field workers and airline flight crews with the [ARCOS Callout and Scheduling Suite](#) as well as [ARCOS Crew Manager](#), but does not apply to other ARCOS solutions like [Incident Manager](#).

With permissions put in place by managers, the ARCOS Mobile Plus app offers crews:

- The ability to manage schedules, update calendars
- Real-time alerts for roster position changes
- An easy way to check their position on a roster
- A means to track their callout percentages

Supervisors and ARCOS administrators can use ARCOS Mobile Plus to not only launch callouts but also efficiently locate and assemble crews, which:

- Speeds up callouts
- Improves callout response rates, accountability, and labor relations
- Reduces calls to supervisors

Crews and managers can find and download the ARCOS Mobile Plus app today for iOS and Android devices at the Apple App Store and Google Play Store. Once downloaded, users should contact their utility company’s ARCOS administrator to determine when to begin using the app. The legacy ARCOS Mobile App will be listed on the Apple App Store and Google Play Store until December 31, 2022.

### **About ARCOS LLC**

ARCOS is a leader in delivering SaaS solutions for managing resources, ensuring accurate, compliant shift scheduling and automatic planning for all types of events. The ARCOS solution reports on the up-to-the-minute location and status of equipment and crews via mobile technology for utilities and other critical infrastructure like airlines, manufacturers and industrial facilities. The ARCOS resource management platform helps organizations save time and money, while improving customer satisfaction and the efficiency, safety and accuracy of operations. Learn more at <http://www.arcos-inc.com>.

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