



ARCOS Acquires Treverity to Supercharge Insights With Utility Analytics

COLUMBUS, Ohio – January 10, 2023 – [ARCOS® LLC](#), a leader in [workforce management solutions](#) for utilities and other critical infrastructure industries, has acquired Treverity and its analytics and collaboration platform Utility Insight, which helps utilities understand their blue- and gray-sky operations in real time and take action from a single pane of glass. Utility Insight integrates and complements ARCOS solutions such as Mobile Workbench, Callout, and Crew Manager to connect field and back-office staff for safe, efficient and reliable operations.

“Utility Insight gathers data from across a utility and creates a powerful set of ‘work views’ that includes data from ARCOS and any other IT platforms,” said ARCOS CEO Odus “Boogie” Wittenburg. “Acquiring Treverity broadens the operational insight and intelligence we provide utilities; that’s fundamental for building the digital utility of the future.”

Utility Insight pulls, caches, and analyzes data from virtually any source (e.g., OMS, GIS, AMI, etc.) and then delivers near real-time, actionable intelligence via easy-to-use dashboards for workers in the control room and field when and where they need it. For instance, when field service technicians arrive at a customer location, employees can use Utility Insight to see not only the work order but also past outages, nearby crews, and recent calls to customer support – the history of everything the utility knows about the customer. Unlike traditional dashboard tools, Treverity enables users to easily take action from the same interface – such as initiating a callout or sending a notification to a field user through Mobile Workbench.

“The Treverity platform combines and analyzes data in real time from our systems to provide our distribution control room, managers and executives with the situational awareness and insights they need to provide reliable power to our members,” said Eddie Dauterive, chief operations officer for Pedernales Electric Cooperative. “Having a real-time analytics platform is essential to our daily operations.”

“Treverity’s capabilities add to our platform of high-reliability, mission-critical software to help utilities run more efficiently and reliably,” added Wittenburg. “Treverity’s existing products are great complements to our current capabilities in the control room and field, and their technology platform will accelerate our roadmap.”

As part of the ARCOS acquisition, Treverity’s leadership team and staff – with decades of experience in utility operations, analytics, and software development – will join ARCOS.

About ARCOS LLC

ARCOS is the leader in delivering SaaS solutions for managing resources, ensuring accurate, compliant shift scheduling and automatic planning for all types of events. The ARCOS solution reports on the up-to-the-minute location and status of equipment and crews via mobile workforce management technology for utilities and other critical infrastructure like airlines, manufacturers, and industrial facilities. The ARCOS platform helps organizations save time and money, while improving customer satisfaction and the efficiency, safety, and accuracy of operations. Learn more at <http://www.arcos-inc.com>.

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